



Piraeus Port Authority S.A.
Procurement Department
10, Akti Miaouli
GR 185 38
Piraeus, Greece

1st April 2021

Tel: +30 210 4550186
Fax: +30 210 4550187

Subject: Clarifications regarding the tender "CALL FOR TENDERS FOR THE AWARD OF PROCUREMENT OF TELECOMMUNICATION DEVICES AND SYSTEM UPGRADE" _IIII

Interested parties are kindly requested to refer to all clarifications published provided by PPA, regarding the questions received until 01/04/2021, in relation to the tender "CALL FOR TENDERS FOR THE AWARD OF PROCUREMENT OF TELECOMMUNICATION DEVICES AND SYSTEM UPGRADE"

The said reply constitutes an integral part of the Call.

Question 1:

Technical Spec. 4.4 (page 40): "Supports Fax Approval/Fax Authorization"

- a. Please elaborate further what do you mean with this specification?
- b. This requirement is mandatory or optional?

Answer 1

- a. It should be configurable for users or groups of users the fax server to automatically require approval/authorization from supervisor before sending the fax. This feature prevents unauthorized fax sending.
- b. Mandatory.

Question 2:

Technical Spec. 4.5 (page 40): "Supports automatic sending from inside applications"

- a. Please elaborate further what do you mean with this specification?
- b. Do you require an integration via some application?
 - i. If yes, please name the Application that you want to be integrated
 - c. Concerning the possible integration with Business Application, which integration do you want to choose: XML file integration / SMTP / Webservices / JavaAPI / Python Script?
 - d. This requirement is mandatory or optional?

Answer 2 :

- a. A dedicated application/client will be available for the user to send a fax document. The Fax Server should be capable to integrate with 3rd part application for sending faxes from inside the application for future needs by adding components and or licenses. Functionality explained in c.
- b. No.
- c. The application should be able to export the message to be sent by fax as a pdf and a text file with metadata and store it in a specified folder. The fax server will be configured to monitor automatically such



folders for dropped documents to schedule fax transmission. It is not required integration inside the application.

d. Optional

Question 3:

Technical Spec. 4.11 (page 41): "Integration with MS Exchange, Microsoft Office 365, SMTP/POP3, other"
Please define in which of the above applications do you want integration, since it is an additional License

Answer 3:

Fax Server should have this capability for future needs. Not required at the moment.

Question 4:

In regards to requirement for SBC number 2.3, **Concurrent sessions supported, > 1000** please confirm that it is acceptable to be at **min 1000 Concurrent sessions supported** instead.

Answer 4:

In regards to requirement for SBC number 2.3, **Concurrent sessions supported, > 1000** it is acceptable to be at **min 1000 Concurrent sessions supported** instead.

Correct Clarification 2.3 **Concurrent sessions supported, >= 1000**

Question 5:

In regards to requirement for SBC, number 2.4, **Calls per second (CPS) supported > 10** please confirm that it is acceptable to be at **min 10 Concurrent sessions supported** instead.

Answer 5:

In regards to requirement for SBC, number 2.4, **Calls per second (CPS) supported > 10** it is acceptable to be at **min 10 Concurrent sessions supported** instead.

Correct Clarification 2.4 **Calls per second (CPS) supported >= 10**

Please visit regularly PPA SA website, in order to be promptly informed about the above mentioned tender.

