

Πειραιάς, 17/10/2024

PROVISION OF TENDER CLARIFICATIONS

Subject: REPLACEMENT OF MS OFFICE LICENCES (MIGRATION TO 365 LICENCES-3 YEAR LICENCES)

The interested parties are kindly requested to refer to all the clarifications and any additional information published by PPA S.A. regarding the present tender. Therefore, please visit PPA S.A.'s website regularly to be informed about the latest information concerning the present tender.

The present reply constitutes an integral part of the Call

Question 30:

"..... **ANNEX A Paragraph b:** Provision of supply and installation of five hundred and thirty (530) M365 E3 licenses, including TEAMS add-on. A new capability exists and allows CSP partners to transfer CSP NCE license-based subscriptions from one partner to another. So, CSP partners can transfer customer subscriptions midterm to new or different partners. In this case, the Teams add-on licenses are not required. E3 licenses and the TEAMS add-on separately are only required if licenses have **expired**. If not, the teams add-on will be included and the current licenses need to be updated. Please we need to provide this information (expiration or update licenses) for the Financial offer....."

Answer 30:

~~PPA currently operates a single active 365 tenant, which includes Exchange Online licenses. The license offered should include Microsoft 365 E3, Teams and Defender for office365.~~

PPA currently operates a single active Microsoft 365 tenant, which includes the following active licenses:
519 Exchange Online licenses (Plan 1 & Plan 2), purchased on 24/11/2022.

Two Microsoft 365 Business licenses, purchased on 22/11/2023.

Two Microsoft 365 E3 licenses, purchased on 04/10/2023.

One Microsoft 365 E5 EEA (without Teams), purchased on 20/05/2024.

Question 31:

"..... ANNEX A Paragraph b : **Implementation services**

1. Intune Plan 1 (including PC and mobiles) - How many Device Compliance Policies and/or how many App Protection policies will be created?
2. SharePoint Online - Will a structure be created and files transferred or synchronized from File Server to SharePoint Online? What is the capacity, if any?
3. Sensitivity Labeling Policies for Emails and Files in Office 365 - How many protection labeling policies will be required (roughly up to 5)
4. Entra ID Plan 1- How many CA (Conditional Access) policies will be required? All Entra join devices will be done from our side?"

Answer 31:

1. Implementation should follow Microsoft standard practices. The final proposed configuration will be reviewed and approved by PPA with the selected bidder prior to implementation.
2. We currently have a SharePoint Online site in production. A structure needs to be created. Synchronization from File Server to SharePoint Online is not required.

3. *Implementation should follow Microsoft standard practices. The final proposed configuration will be reviewed and approved by PPA with the selected bidder prior to implementation.*
4. *Implementation should follow Microsoft standard practices. The final proposed configuration will be reviewed and approved by PPA with the selected bidder prior to implementation. Bidder should successfully proceed with Entra join for sample devices. Full Entra join devices will be done from PPA side.*

Question 32:

".....ANNEX B . FINANCIAL PROPOSAL SUBMISSION FORMS: There is no separate raw or description for the support services in the Financial Submission Forms. Will we be including the cost of support services into the implementation services?....."

Answer 32:

Yes

Question 33:

"..... Paragraph 5.2 **Offer Documentation:** All pages of the original folder to be clearly and consecutively numbered (i.e. 1 – 200) and the electronic version to be scanned with the same numbering. Please confirm that a folder index referring to the documents contained in every separate file is accepted, since some of the required public or/and private documents (e.g. Participation Bank Guarantee Letter, Legalization documents) have already their own numeration....."

Answer 33:

It is confirmed that a folder index referring to the documents contained in every separate file is accepted.

Question 34:

"..... Please confirm that the Partnership Agreement is not requested for Société Anonyme entities?"

Answer 34:

It is confirmed that Partnership Agreement is not requested for Société Anonyme entities.

Interested parties are required to submit their offers no later than **Monday 21st of October 2024, Greece local time 15:00 pm (Greece Time).**